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Bitmain Support YouTube.com Channel
Antminer Repair Guide | Returning Your Antminer to BITMAIN for Repair
Video Screenshots

Screen Shot 1 Time Stamp 0:55

Caption: “go to the Bitmain official Website and create a repair ticket”

The screenshot shows the Bitmain website's repair ticket creation interface. The top navigation bar includes links for BITMAIN, Antminer, BitDeer, Blog, and Support, along with a Cart icon, My Account, and EN language selector. The left sidebar contains sections for My Order (Sale Order, Resend Order), My Coupon (Coupon List, Donation List), After-Sales Service (My Repair Ticket, My Repair Order, My Service Application, My Service Order), and Setting (My Account, My Address, Subscription). The main content area is titled 'Repair ticket information' and includes tabs for 'Apply for Repair' and 'Apply for Parts'. Below the tabs, there is a text input field for the request, a 'Ticket ID' field, and a 'Status' field set to 'Uncollected'. The 'Item Information' section prompts the user to contact support for assistance and includes an 'Add Device' button. Below this is a table with columns for Type, Item, Quantity, and Edit, which currently shows 'No Data'. The 'Customer Information' section includes a warning about the irreversibility of the repair ticket once collected and an 'Add Address' button. The 'Repair site information' section features a dropdown menu for selecting a repair site.

请访问比特大陆官网创建维修工单
go to the Bitmain official website and create a repair ticket

Screen Shot 2 Time Stamp 1:13



避免不必要的费用
there is no scrap part as to avoid unnecessary costs

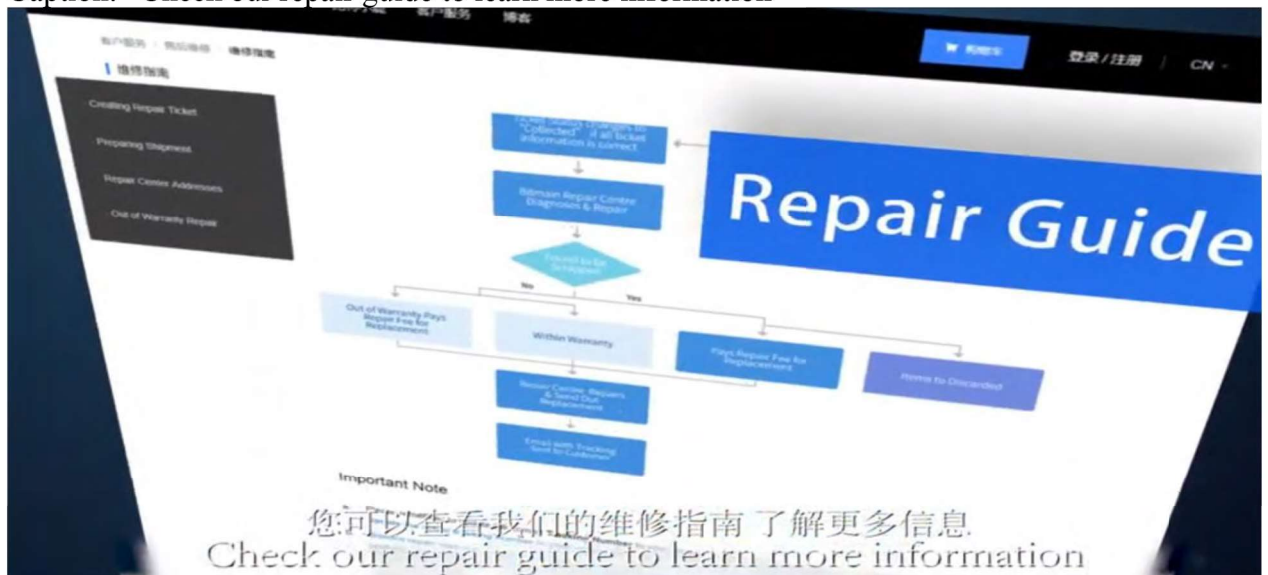
Screen Shot 3 Time Stamp 1:19

Caption: "Bitmain has repair sites across the globe for you to choose from"



Screen Shot 4 Time Stamp 1:21

Caption: "Check our repair guide to learn more information"



Screen Shot 5 Time Stamp 1:31

Caption: “After we receive your package”



Screen Shot 6 Time Stamp 1:34

Caption: “your repair ticket status in the user center”



Screen Shot 7 Time Stamp 1:36

Caption: “will be updated to “collected””



Screen Shot 8 Time Stamp 1:54

Caption: “Choose Antminer”



Screen Shot 9 Time Stamp 1:54

Caption: "choose the reliable aftersales service"

